

# Retiree Healthcare Advocacy

Teamsters Local 237 has a dedicated Advocacy Team who will help you understand your prescription benefit options and available resources while working on your behalf to resolve any issues. On every call, you will talk to a live person—no chatbots or call menus. Our Advocates are trained Medicare experts who ensure a simple and stress-free retirement healthcare experience.

**Teamsters Local 237 Medicare Retirees contact RetireeFirst with all your prescription questions. RetireeFirst is available Monday–Friday, 8:00 AM–5:00 PM EST at (929) 491-1712 (TTY 711) or toll free (844) 988-4564 (TTY 711).**



## Our Retiree Advocates Are:

- ◆ Trained Medicare experts
- ◆ All based in the United States
- ◆ HIPAA compliant and dedicated to protecting personal information
- ◆ Compassionate and focused on improving your health and wellbeing

## How Our Advocates Can Assist You

- Prescription card replacements
- Pharmacy claims, billing, and payment support
- Pharmacy network questions
- Lower-cost generic availability, prior authorizations, and mail-order services
- High-Cost prescription copay assistance
- Formulary, tier, and copay assistance
- Three-way calls to Medicare, vendors, pharmacies, and Social Security

**RetireeFirst**

Preserving Retiree Healthcare. *Ensuring Peace of Mind.*